

SCE Customer Resources

Issue Type	Website	Contact Info
Outages - Report/Status Outage Tips General Customer Information and Questions	www.sce.com/outage	Downed power lines: 911 Report or check status: 1-800-611-1911 1-800-655-4555* *the least amount of wait time is usually Weds to Friday 7am to 9am.
File or Get Claim Status	www.sce.com/claims	1-800-251-3311 claims@sce.com
Vegetation & Power Lines Clearance		1-800-655-4555
Report a Streetlight Out	www.sce.com/outage-center/report-street-light-outage	OR My SCE app or call (800) 611-1911 #3
Medical Baseline	www.sce.com/residential/assistance/medical-baseline	1-800-684-8123 or 800-655-4555
Wildfire	sce.com/wildfire	wildfireoutreach@sce.com
Public Safety Power Shutoffs	www.sce.com/psps (which includes signing up for outage alerts)	
Vegetation Management	sce.com/safety/power-lines	1-800-655-4555 or safetrees@sce.com
Rebates: Portable Power Stations, generators, etc.	https://marketplace.sce.com	