



Who We Are

We are the only organization in the nation focused exclusively on improving the effectiveness and efficiency of veteran services across the public and private sector. The National Association of Veteran-Serving Organizations (NAVSO) is a 501(c)(3) nonprofit organization dedicated to improving the lives of our veterans and military families. We do this by using technology to join together veteran-serving organizations in a national network to improve collaboration, inform research, offer educational programming and facilitate evaluation of meaningful services.

Our Focus Areas and Client Services

NAVSO serves as a backbone support organization that provides comprehensive services to members of our national network:

- **Research:** NAVSO oversees and funds evidence-based, actionable research concerning the evolving needs of veterans and military families and the leading solutions facilitating their success.
- **Educate:** NAVSO educates its members on its research, provides quality benchmarks and shares best practices while providing actionable ways to implement them in their community. NAVSO educates its members through online webinars, speaking engagements, and conferences.
- **Consult:** NAVSO experts advise veteran-serving organizations, government agencies and corporations to help them identify key areas of need and to improve their services for veterans and military families.
- **Collaborate:** NAVSO facilitates collaboration by creating a shared vision around high-impact and evidence-based benchmarks. Through the NAVSO network, member organizations have access to toolkits, shared data, participation in national task forces, similar organizations and other stakeholders like government agencies, corporations and philanthropy.
- **Evaluate:** NAVSO supports its members by providing quality benchmarks and helping organizations measure the effectiveness of their programs. NAVSO believes evidence-based decision-making will ultimately help more organizations deliver higher quality services to more veterans and their families.



Benefits of Working With NAVSO

The benefits of this centralized approach are:

- **Connection.** NAVSO connects like-minded professionals from across the nation through an online portal that allows them to infinitely expand their network.
- **Collaboration.** Organizations support one another and work together to improve veteran services as a whole, rather than working alone.
- **Learning.** Our network serves as a testing ground for improving veteran services; organizations are able to learn from one another and from industry experts to develop and share best practices. Organizations gain access to the latest research and literature, as well as training webinars, to ensure their service delivery remains relevant and focused on the evolving needs of veterans and their families.
- **Success.** Each organization aims to have a measurable impact on veteran education, employment, housing, healthcare, financial, and/or well-being outcomes. NAVSO helps them deliver high-quality solutions.

Contact us to explore how you can partner with NAVSO, invest in NAVSO, or benefit from our services.

Founder & CEO: Chris Ford

ctford@navso.org

703-594-7940

You Serve Them. We Serve You.™